



3627#

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re U.S. Patent Application of:

TODA

Application Number: 09/769,500

Filed: January 26, 2001

For: CUSTOMER INFORMATION CONTROL SYSTEM

Attorney Docket No.: TESJ.0025

Unit 3627

Examiner

Gort, Elaine L

Honorable Assistant Commissioner
for Patents
Washington, D.C. 20231

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COVER LETTER

Sir:

[x] The fee for submission of claims is calculated as shown below:

FOR	TOTAL WITH NEW CLAIMS ADDED	TOTAL CURRENTLY ON FILE	CLAIMS PAID	RATE	CALCULATION
Total Claims	14	24	4 (Over 20)	x \$18	0
Independent Claims	1	2	2 (Over 3)	x \$86	0
MULTIPLE DEPENDENT CLAIM(S)				+ \$290	0
REDUCTION FOR FILING BY SMALL ENTITY (note 37 C.F.R. §§ 1.9, 1.27, 1.28). IF APPLICABLE, VERIFIED STATEMENT MUST BE ATTACHED				x ½	
				TOTAL	0.00

In addition, the below-identified communications are submitted in the above-captioned application or proceeding:

[x] Response to Office Action
(with Claim Amendments)

[x] Substitute Specification

[] Preliminary Amendment

[] Other _____

[x] Petition for Extension of Time 3 mos.

[] Terminal Disclaimer

[] Letter to Draftsperson (___ sheets

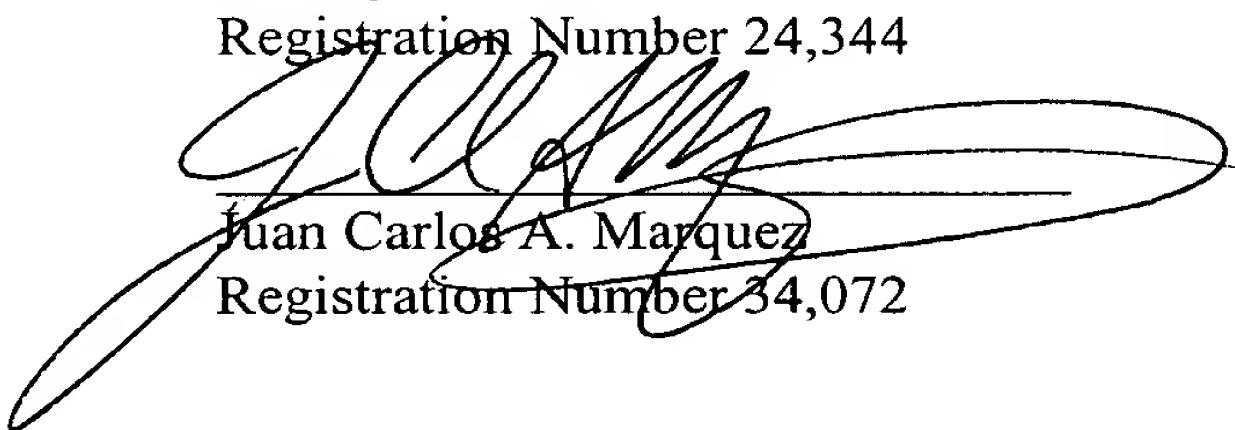
[] Assignment

[] Petition under _____

- [] Please charge my **Deposit Account Number** _____ in the amount of _____ to cover the fees for _____. A duplicate copy of this paper is enclosed.
- [x] A check in the amount of **\$475.00** to cover the fee is enclosed.
- [x] The Commissioner is hereby authorized to charge any additional fees associated with this communication, including patent application filing fees and processing fees under 37 C.F.R. § 1.16 and 1.17, or credit any overpayment to **Deposit Account Number 08-1480**.

Respectfully submitted,

Stanley P. Fisher
Registration Number 24,344


Juan Carlos A. Marquez
Registration Number 34,072

REED SMITH LLP
3110 Fairview Park Drive
Suite 1400
Falls Church, Virginia 22042
(703) 641-4200

November 10, 2003

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RESPONSE AND AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

This is in response to the Office Action dated May 9, 2003, the period for response to which expires on November 9, 2003, with a three-month extension fee filed herewith. Please amend portions of the above identified application as follows:

11/21/03
7/A
w/ Sub
Spec
N/E